

How To Get Started With Private Duty Senior Care

So you're considering private duty senior care. Ovation Home Care has created this guide to help you understand the process. All the phases below can happen rather quickly. (We have been able to start service within a matter of hours when critically urgent!) Or they may take place over the course of a week or two. Either way, here's what to expect:

DISCOVERY

During the in-home consultation, we'll each have a chance to find out a little bit about the other, so that we can get an idea of the services needed and how we can help. The pre-assessment form we'll send beforehand provides good discussion points for our meeting.

>> **KEY MILESTONE:** *In-Home Visit (In-Facility Visit)*

Should you choose to move forward with Ovation Home Care and sign the service agreement at this time, we'll schedule a full assessment.

EVALUATION

During the assessment, our administrator and registered nurse will obtain all relevant health care details in order to confirm the appropriate tier of service and develop a detailed plan of care. Our administrator will also provide a complimentary home safety check.

>> **KEY MILESTONE:** *Schedule Assessment*

The assessment enables us to create a customized care plan and begin thinking about staffing.

START OF SERVICE

We'll take what we've learned about your situation to create a care plan for you to approve. Then we'll use what we already know about our team to connect the right care partner with your case.

>> **KEY MILESTONE:** *Care Plan Approval*

The care plan isn't written in stone and can be revised later. But we need the initial care plan to be signed and approved before the first shift starts.

ONBOARDING

Care begins when our care partner arrives for the first shift. You'll then receive a series of communications from us to help you settle into service. This includes emails, written notes, phone calls, and visits—all designed to ensure you have the very best care experience possible.

>> **KEY MILESTONE:** *Start Of Care Meet-n-Greet*

Except in rare situations, our office staff will meet the care partner at the location of care before the first shift in order to orient them to the case.

If you want to know more or if you're ready to take the next step, reach out to us at 352.441.9441.